

Sedex Members Ethical Trade Audit Report





			Audit Details	s				
Sedex Company Reference: (only available on Sedex System)	ZC: 1009145		Sedex Site Reference: (only availabl Sedex System		ZS: 107	79426		
Business name (Company name):	MASTER ITALIA SPA	١.						
Site name:	MASTER ITALIA SPA	MASTER ITALIA SPA						
Site address: (Please include full address)	Via G. La Pira 19, SAN DONA' DI PIA (VE)	VE	Country:		ITALY			
Site contact and job title:	PAVAN ELISA – SUS	1IAT	NABILITY MANA	AGER				
Site phone:	+390421571141		Site e-mail:		sustair	nability@atlantishedwear.com		
SMETA Audit Pillars:	□ Labour Standards	Saf	ety (plus 4-pillar ironment 2-		nment	☐ Business Ethics		
Date of Audit:	28.03.2023			·				

Audit Company Name & Logo:



Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

MASTER ITALIA SPA

Audit Conducted By										
Affiliate Audit Company	\boxtimes	Purchaser		Retailer						
Brand owner		NGO		Trade Union						
Multi– stakeholder			Combined Audit ((select all that appl	у)					

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact grievance@sedex.com.

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - · Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Zennaro Marco APSCA number: RA21703135

Lead auditor APSCA status: Registered

Team auditor: /// APSCA number: ///

Interviewers: Zennaro Marco APSCA number: RA21703135

Report writer: Zennaro Marco Report reviewer: Vikash Mishra

Date of declaration: 28.03.2023

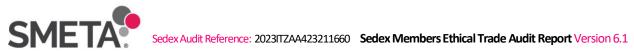
Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		(Only conformi	Area of Non-Conformity (Only check box when there is a non-conformity, and only in the box/es where the non-conformity can be found)				d the nu ues by I		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	local law		NC	Obs	os GE		
0A	Universal Rights covering UNGP								• None
ОВ	Management systems and code implementation							1	GE1: Company formalized and regularly updates Sustainability report.
1.	Freely chosen Employment								None
2	Freedom of Association								None
3	Safety and Hygienic Conditions					6			 NC1: No evidence formalized of checking limit included in fire safety relation updated on 28/04/2011 for warehouse 1 and for warehouses n.4-5-6; NC2: Low number of emergency doors in the warehouses found obstructed; NC3: Forklift charge system not installed on external area; NC4: First aid box in the warehouse found expired, expiring form not updated;



						 NC5: No evidence of emergency lights and emergency buttons regular check. NC6: PPEs are used, distribution not formzlied on proper forms formalized.
4	Child Labour					None
5	Living Wages and Benefits					None
6	Working Hours			1		NC7: Company, in accordance to national CBA applied - do not pays minimum OT rate premium 125% - applying 115% as minimum for the first 8 OTs hour of the week.
7	<u>Discrimination</u>					None
8	Regular Employment					None
8A	Sub-Contracting and Homeworking					None
9	<u>Harsh or Inhumane Treatment</u>					None
10A	Entitlement to Work					None
10B2	Environment 2-Pillar					None

10B4	Environment 4–Pillar								• NA	
10C	Business Ethics								• NA	
Gener	General observations and summary of the site:									
Site is located in the industrial area of San Donà di Piave (VE) on different buildings shared with other companies, working on offices and on different warehouses. Sites are in good conditions and well maintained, working on receiving and shipment of products and part on quality control. Warehouses are under improvement considering quantity of products stocked. Working hours are recorded with badge, all workers working on daily hours.										

^{*}Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Site Details

	Latitude: 45.65284				
s: VE-226037					
VE-226037					
	Longitude: 12.54119				
REA CODE: VE-226037 VAT 02591350273 Active since 01/04/2004 as from Chamber of Commerce certificate.					
Fashion and sports Caps					
Site is 4500sq warehouse and 990sq offices, on 2 buildings, factory always on this site, site built on 1995 as from agibility certificate					
Description 1	on Remark, if any				
1585sq	Sample warehouse				
900sq	Offices				
///	3111303				
111					
red					
ica					
Description	on Remark, if any				
	Remark, it dity				
	Warehouse				
	77410110030				
111					
red					
ica					
For below, please add any extra rows if appropriate. F1: Visible structural integrity issues (large cracks) observed? Yes No F2: Please give details: No visible cracks found					
r	ructural integrity issu				



	F3: Does the site have a structural engineer evaluation? Yes No
	F4: Please give details: Agibility certificate n.12743 on 06/11/2009 Città di San Donà di Piave and n.291/95 released on 08/02/1996 by Città di San Donà di Piave.
G: Site function:	Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	No peak season
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Design, research and development, sales and marketing, customer care, logistic and warehouse, inbound quality control, shipping regarding Atlantis QC.
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify) H&S workers representative ☐ None
K: Is there any night production work at the site?	☐ Yes ☐ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	☐ Yes ☑ No N1: If no, please give details NA



Audit Parameters								
A: Time in and time out	A1: Day 1 Time in: 09.00 A2: Day 1 Time out: 18.00	A3: Day 2 Time in: /// A4: Day 2 Time out: ///	A5: Day 3 Time in: /// A6: Day 3 Time out: ///					
B: Number of auditor days used:	1 auditor x 1 day							
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define							
D: Was the audit announced?	Announced Semi – announced: Window detail: weeks Unannounced							
E: Was the Sedex SAQ available for review?	☐ Yes☐ NoE1: If No, why not?							
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If Yes , please capture de	tail in appropriate audit by	y clause					
G: Who signed and agreed CAPR (Name and job title)	COLLE TIZ ALESSANDRO -	OWNRSHIP						
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☐ No							
I: Previous audit date:	29.01.2021							
J: Previous audit type:	PERIODIC - ANNOUNCED							
K: Were any previous audits reviewed for this audit								



Audit attendance	Management		Worker Representatives			
	Senior manageme	ent	Worker Con representati		Union representati	ives
A: Present at the opening meeting?	⊠ Yes	□No	☐ Yes	⊠ No	☐ Yes	⊠ No
B: Present at the audit?	⊠ Yes	□No	⊠ Yes	□No	☐ Yes	⊠ No
C: Present at the closing meeting?	⊠ Yes	□No	⊠ Yes	□No	☐ Yes	⊠ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	H&S workers representative was interviewed					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	No trade union representatives					



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis											
		Local			Migrant*			Total			
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	ioid.			
Worker numbers – Male	16	0	0	0	0	0	0	16			
Worker numbers – female	28	1	0	0	0	0	0	29			
Total	44	1	0	0	0	0	0	45			
Number of Workers interviewed – male	6	0	0	0	0	0	0	6			
Number of Workers interviewed – female	4	0	0	0	0	0	0	4			
Total – interviewed sample size	10	0	0	0	0	0	0	10			



A: Nationality of Management	Italian	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Italian B2: Nationality 2: /// B3: Nationality 3:	Was the list completed during peak season? ☐ Yes ☐ No If no, please describe how this may vary during peak periods:
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1 100% C1: approx % total workforce: Nationality 2 /// C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D: 0% workers on piece rate D1: 0% hourly paid workers D2: 100% salaried workers Payment cycle: D3: 0% daily paid D4: 0% weekly paid D5: 100% monthly paid D6: 0% other D7: If other, please give details	



Worker Interview Summary						
A: Were workers aware of the audit?	⊠ Yes □ No					
B: Were workers aware of the code?	⊠ Yes □ No					
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	3 groups composed by	2 workers				
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 3	D2: Female: 1				
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	 ∑ Yes □ No If no, please give details	S				
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No					
G: In general, what was the attitude of the workers towards their workplace?	□ Favourable □ Non-favourable □ Indifferent					
H: What was the most common worker complaint?	No common workers co	omplaints				
I: What did the workers like the most about working at this site?	All workers confirmed go open dialogue with ma of cooperation with coll working hours, regularity adequate managemen	nagement, good level leagues, regularity of of payments,				
J: Any additional comment(s) regarding interviews:	No additional commen	ts				
K: Attitude of workers to hours worked:	Workers confirmed regu OTs are performed are a voluntary basis					
L. Is there any worker survey information available?						
☐ Yes ☐ No						



L1: If yes, please give details:

M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Workers confirmed open dialogue with management, workstations are properly managed and free time area is adequate. Workers confirmed good level of cooperation with colleagues. H&S is properly managed, trainings and occupational checks are regularly performed. No issues found from interviews

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

H&S workers representative confirmed open dialogue with management. Workstations are properly managed, warehouse are under improvement. No issues found from interview.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

Management was transparent and cooperative during the entire audit. Access to all areas and to all the documentation needed was granted.



Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Ethical code last updated on 2022 posted on website and on internal boards and sharepoint. Environmental policy included in the sustainability report and on Product Framework including sustainability and environmental impact of products last updated regarding on 2022, posted on website and internally communicated. Stakeholders and impact on stakeholders is formalized on ethical code. Whistleblowing channel is formalized in the ethical code on website and proper email. GDPR management system is implemented regarding confidentiality of workers' informations, privacy forms are signed at employment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview
Onsite tour
Sustainability report
Ethical Code
Product Framework

Any other comments: No additional comments



A: Policy statement that expresses commitment to respect human rights?	☐ Yes☐ NoA1: Please give details: Ethic2022	cal code last updated on	
B: Does the business have a designated person responsible for implementing standards			
concerning Human Rights?	Please give details: Name: Pavan E. Job title: Sustainability manager		
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: Ema	ail channel and website	
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	3		
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	R Management system		
Findin	gs None		
Finding: Observation Company NC Description of observation:		Objective evidence observed:	
Local law or ETI/Additional elements / customer spe	ecific requirement:		
Comments:			
<u>. </u>			
Good example	es observed: None		
Description of Good Example (GE):		Objective Evidence Observed:	



Measuring Workplace Impact

Workplace Impact			
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 2022 2,7%	A2: This year 2023 4,7%	
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	4,7		
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year:% C2: This year%		
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month			
E: Are accidents recorded?	 ∑ Yes ☐ No E1: Please describe: As local authority per procedures 		
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 2022 Number: 0	F2: This year: 2023 Number: 0	
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	0		
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year:	H2: This year:	
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0% workers	I2: 12 months 0% workers	
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0% workers	J2: 12 months 0% workers	



0B: Management system and Code Implementation

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Company active since 01/04/2004 as from Chamber of Commerce certificate.

Ethical code last updated on 2022 posted on website and on internal boards and sharepoint. Environmental policy included in the sustainability report and on Product Framework including sustainability and environmental impact of products last updated regarding on 2022, posted on website and internally communicated.

Company holds valid Oeko-tex certification for some products By your side released by Ritex. Pavan E. is appointed on sustainability as head of sustainability office.

Agibility certificate n.12743 on 06/11/2009 Città di San Donà di Piave and n.291/95 released on 08/02/1996 by Città di San Donà di Piave.

Internal regulation last updated on during 03/2023 valid since 01/04/2023 including ethical code reference, implementation of duration maternity and paternity leave, caregiver permits, voluntary activities leave days, company welfare, confidentiality agreement.

Human resources department is present in the company, external consultant Studio Pivetta e Ronchiato is appointed of wages calculation and recruitment contracts and Unilav communication. No evidence of recent prosecutions found.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview
Workers interview
Onsite tour
Chamber of commerce certificate
Oeko-tex certification
Agibility certificate
Internal regulation
Ethical code and sustainability report

Any other comments: No additional comments



Management Systems:				
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☐ Yes ☑ No A1: Please give details: No evidence found			
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Ethical code last updated on 2022			
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Email channel and website form			
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: On Ethical code and on sustainability report			
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Training records			
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	☐ Yes ☑ No F1: Please give details: NA			
G: Is there a Human Resources manager/department? If Yes, please detail.	 ∑ Yes ☐ No G1: Please give details: Internal human resources department and external consultant Studio Pivetta e Ronchiato 			
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details:			
I: Is there a policy to ensure all worker information is confidential?	☐ Yes ☐ No ☐ I1: Please give details: Internal regulation and GDPR management system			
J: Is there an effective procedure to ensure confidential information is kept confidential?	 ☐ Yes☐ No☐ It Please give details: GDPR management system is implemented.			
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: In the sustainability report			



L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: As from sustainability report regularly reviewed
M: Does the facility have a policy/code which require labour standards of its own suppliers?	 ∑ Yes ☐ No M1: Please give details: Ethical code and suppliers and subcontractors assessments
Land rigi	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: Agibility certificate n.12743 on 06/11/2009 Città di San Donà di Piave and n.291/95 released on 08/02/1996 by Città di San Donà di Piave.
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: NA
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC: NA
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: NA
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	☐ Yes ☐ No R1: Please give details: NA
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	☐ Yes ☐ No S1: Please give details: NA
Non-complian	ca: Nana
ivon-compilar	CC. NOIIC

Report reference: IT/RA.20215070 Audit company: SGS ITALIA SPA Date: 28.03.23 Sedexglobal.com



1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:	
Recommended corrective action:	
Observation: None	
Description of observation:	Objective evidence observed:
Local law or ETI requirement:	observed.
Comments:	
Good Examples observed:	
Description of Good Example (GE): Company formalized and regularly update Sustainability report.	Objective evidence observed:
	Sustainability report 2022.



1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

No evidence of forced labour found as confirmed by workers interviewed. Authorization regarding cameras in the factory on 30/06/2022 released by Venice local authority. Workers are free to take rest days or hours after reasonable notice. Workers are free to leave their employer as stated on CBA. No original documents, only copies of IDs are achieved by the factory. Workers are free to take breaks during working hours.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview

Workers interview

Onsite tour

Surveillance camera authorization

Any other comments: No additional comments

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ☐ No D1: Please describe finding: No evidence found



E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes☐ No☐ No☐ Not applicable E1: Please describe finding: NA		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: No evidence fou	und	
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category from company ethical code	of workers affected: As	
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	 ☐ Yes☐ NoH1: Please describe finding: Subcontractors are audited		
	Non–compliance: None		
Description of non-compliance: NC against ETI	nst Local Law: 🗌 NC against customer	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement			
Recommended corrective action:			
	Observation: None		
Description of observation:		Objective evidence observed:	
Local law or ETI requirement:			
Comments:			



	Good Examples observed: None	
Description of Good Example (GE):		Objective evidence observed:



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

CBA trade industries is applied. No workers joining trade unions. H&S workers representative election P.R. on 02/12/2015. H&S committee last performed on 13/09/2022.

Email address and website form are available for workers' complaints on ethical code.

Evidence e	examined	l – to sup	port syst	em descı	iption (Document	ts examine	d & relevan	t comments	s. Include
renewal/e	xpiry date	e where	appropri	ate):						

Details:

Management interview Workers interview Personnel files

H&S workers representative election minute

Any other comments:
No additional comments

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify) H&S workers representative ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☑ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ⊠ No



D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	 ∑ Yes □ No D1: Please give details: H&S workers' representative 			
	D2: Is there evidence of free elections? Yes No			
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	☐ Yes ☐ No E1: Please give details: Meeting room			
F: Name of union and union representative, if applicable:	NA		re evidence of free elections? No N/A	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	P.R. – H&S workers representative	G1: Is there evidence of free elections? Yes No N/A		
H: Are all workers aware of who their representatives are?	⊠ Yes □ No			
I: Were worker representatives freely elected?			e of last election: 02/12/2015	
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No			
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: 1			
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	On 13/09/2022			
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	⊠ Yes □ No			
If Yes , what percentage by trade Union/worker representation	M1: 100% workers covered by Union CBA M2: 0% workers covered by worker rep CBA			
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	⊠ Yes □ No			



Non-compliance: None				
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)			
Local law and/or ETI requirement:				
Recommended corrective action:				
Observation: None				
Description of observation: Local law or ETI requirement:	Objective evidence observed:			
Comments:				
Good Examples observed: None				
Description of Good Example (GE):	Objective evidence observed:			



3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Agibility certificate n.12743 on 06/11/2009 Città di San Donà di Piave and n.291/95 released on 08/02/1996 by Città di San Donà di Piave.

Fire safety certificate regarding warehouse surveillance activity on 20/04/2022, n.60206 certificate on 28/04/2022.

H&S risk assessment updated on 02/07/2022, Electrical H&S risk assessment updated on 02/07/2022 ownership Colle Tiz A., H&S management representative M.D. external, H&S workers representative P.D., competent doctor Rametta D., weight movement risk assessment updated on 02/07/2022, videoterminal risk assessment updated on 02/07/2022, for warehouse in main site NC: no evidence of checking limit included in fire safety relation updated on 28/04/2011 and for warehouses n.4-5-6, emergency plan updated on 21/08/2020.

H&S management representative G.R. appointed on 02/01/2023 signed H&S risk assessment on 25/03/2023

Fire extinguishers regular check performed by Tergas on 12/10/2022 total 31 fire extinguishers and 3 fire hoses.

Fire drill performed on 13/09/2022

NC: Emergency doors found obstructed as from emergency maps updated, sites 4 and 5 closed

NC: Forklift external area not present, forklift charge area is inside.

H&S committee performed on 13/09/2022.

NC: No evidence of emergency lights and emergency buttons regular check.

NC: First aid box in the warehouse found expired.

Electrical plant regular check performed every 2 years, last on 26/04/2022 performed by Tuv Sud Group for warehouses and for offices.

H&S occupational checks performed every year, competent doctor appointed on 02/03/2022, checked I.C. last on 28/07/2022, L.G. on 01/09/2022, B.G. and V.S. on 09/05/2022 forklift drivers every year.

H&S trainings checked G.M. on 02/02/2022, B.N. on 19/02/2021 specific planned, B.V. and B.C. on 26/01/2022, F.M. on 13/07/2022 Vega Formazione.

PPEs shoes distributed on refund, NC: delivery forms are formalized not completed.

Forklift drivers training checked B.C., B.S., V.S. on 22/04/2020.

B.S. area premises representatives performed on 18/02/2021.



H&S workers representative training on 17/11/2022. First aid training total 4 workers in office checked P.A., V.S. on 26/11/2021, B.V. on 10/07/2021.				
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):				
Details: Management interview Workers interview Onsite tour Site authorizations Training records Maintenance records H&S risk assessment and attachments inc Fire drill record H&S occupational check records Any other comments: No additional comments	luding fire safety equipment			
A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	☐ Yes☐ NoA1: Please give details: Included in the ethical code			
B: Are the policies included in workers' manuals?	☐ Yes ☐ No B1: Please give details: Communicated to all workers			
C: Are there any structural additions without required permits/inspections				

C1: Please give details: Agibility certificate n.12743 on (e.g. floors added)? 06/11/2009 Città di San Donà di Piave and n.291/95 released on 08/02/1996 by Città di San Donà di Piave. D: Are visitors to the site informed on Yes H&S and provided with personal ☐ No protective equipment D1: Please give details: On H&S posts Yes E: Is a medical room or medical facility ⊠ No provided for workers? E1: Please give details: Not compulsory If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers. oxtimes Yes F: Is there a doctor or nurse on site or there is easy access to first aider/ ☐ No trained medical aid? F1: Please give details: First aid team



G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	☐ Yes ☑ No G1: Please give details: Not provided	
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?		
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	☐ Yes☐ NoI1: Please give details: H&S risk assessm02/07/2022	nent updated on
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?		у
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?		emicals used in the
	Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: No evidence formalized of checking limit included in fire safety relation updated on 28/04/2011 for warehouse 1 and for warehouses n.4-5-6. Local law and/or ETI requirement Legislative Decree 81/08 states that depending on factory size, facility is not requested to hold valid fire safety certificate under some conditions as number of paper and products stocked in the facility Recommended corrective action: Considering the quantity of material stocked, it's recommended to measure the quantity to check if the limits are not exceeded.		Objective evidence observed: (where relevant please add photo numbers) Onsite tour
2. Description of non–compliance: NC against ETI NC against Locode: Low number of emergency doors in the v	ocal Law NC against customer varehouses found obstructed.	
Local law and/or ETI requirement: Legislative Decree 81/08 and ETI Code state that emergency door should be unobstructed		
Recommended corrective action:		



It's recommended to keep emergency doors free from obstacles



_			•			•
3.	Descri	noita	OT	non-c	ombi	iance:

NC against Local Law NC against customer NC against ETI code:

Forklift charge system not installed on external area.

Local law and/or ETI requirement:

Legislative Decree 81/08 states that forklift charge system should be on external or ventilated area

Recommended corrective action:

It's recommended to move forklift charge system on external area



4. Description of non-compliance:

NC against ETI code:

First aid box in the warehouse found expired, expiring form not updated

Local law and/or ETI requirement:

Legislative Decree 81/08 and ETI Code state that first aid box should be present onsite, products not expired

Recommended corrective action:

It's recommended to update first aid box



5. Description of non-compliance:

code:

No evidence of emergency lights and emergency buttons regular check.

Fire safety equipment regular check records

Local law and/or ETI requirement:

Legislative Decree 81/08 states that all fire safety equipment including emergency lights and emergency buttons should be regularly checked

Recommended corrective action:

It's recommended to formalize emergency lights and emergency buttons regular check

6. Description of non-compliance:

Onsite tour





PPEs delivery forms				
Observation: None				
Objective evidence observed:				
Good Examples observed: None				
Objective Evidence Observed:				
(



4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

CBA trade industries is applied. Minimum legal age of employment 16 years old, youngest worker born on 13/09/2001, permanent since 19/01/2023 temporary since 2022. Copies of IDs are present onsite to check workers' age.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview Onsite tour

Workers interview Personnel files

Any other comments:

No additional comments

A: Legal age of employment:	16
B: Age of youngest worker found:	21
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0%
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details



Non-compliance: None			
Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI requirement:			
Recommended corrective action:			
Observation: None			
Description of observation:	Objective evidence		
Local law or ETI requirement:	observed:		
Comments:			
Good Examples observed: None			
Description of Good Example (GE):	Objective Evidence Observed:		



5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

CBA trade industries is applied, minimum wage level $7 \in 1281,31$ gross wage per month, minimum wage in the factory $\in 1411$ gross wage per month level 6^{th} . Wageslips are calculated by external consultant Studio Pivetta & Ronchiato located in Ceggia (VE). OTs are paid 115% as stated by CBA first 8h then 120%. Workers are paid at 10 of every month by bank transfer, payrolls are on web portal and distributed also on paper to all workers. Welfare regulation is applied on web platform. DM10 on F24 checked payment on 01/2023 n.8806876920, last on 02/2023 regarding 01/2023

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview

Workers interview

Onsite tour

DM10 on updated F24

Personnel files checked 12/2022-1-2/2023 wages B.N. apprentishep level 5 applied € 1428,58 per month, 2h 115%, B.C. level 4th applied total 4,5h 115%, F.M. apprentishep level 4th 3,5h OTs 115% applied during January 2023, T.G. level 5th applied, P.R. level 2nd applied, D.A. level 3rd applied, V.R. applied, R.A.

Any other comments: No additional comments

Non-compliance: None				
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)			



Local law and/or ETI requirement:	
Recommended corrective action:	
Observation: None	
Description of observation:	Objective evidence observed:
Local law or ETI requirement:	observed.
Comments:	
Good Examples observed: None	
Description of Good Example (GE):	Objective Evidence Observed:

Summary Information

Summary information	Summary Information					
Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?			
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum:	A1: 8h per	A2:			
	8h per day/40h	day/40h per	⊠ Yes			
	per week	week	□ No			
B: Overtime hours:	Legal maximum:	B1: 8h per	B2:			
(Maximum legal and actual overtime hours, please	20h per week,	week, 212h per	⊠ Yes			
state if possible per day, week, and month)	250h per year	year	□ No			
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: level 7 € 1281,31 gross wage per month	C1: € 1411 gross wage per month level 6 th	C2: Yes No			
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum:	D1: 115%	D2:			
	115% regular	regular working	☑ Yes			
	working hours	hours	☐ No			



Wages analysis: (Click here to return to Key Information)					
A: Were accurate records shown at the first request?	⊠ Yes □ No				
A1: If No , why not?	NA				
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	12/2022-1-2/2023 X 10 Workers				
C: Are there different legal minimum wage grades? If Yes , please specify all.	⊠ Yes □ No		C1: If Yes , please give details: Starting from level 7 th of CBA depending on job assignmen		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☐ N/A		D1: If No , please give details:		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below lomin Meet Above	egal	E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. € 1411 gross wage per month level 6 th		
F: Please indicate the breakdown of workforce per earnings:	F1: 0% of workforce earning under minimum wage F2: 0% of workforce earning minimum wage F3: 100% of workforce earning above minimum wage			mum wage	
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: No bonus scheme found Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.				
H: What deductions are required by law e.g. social insurance? Please state all types:	Seniority social welfare and healthcare welfare			thcare welfare	
I: Have these deductions been made?	No deductions that have been made. 2. Healthcare welfare Please describe: DM10		Please describe: DM10 on F24 checked payment on 01/2023		



		I2: Please I deduction have not b made.	s that	1. /// 2. Please describe:
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No			
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes		ed incident	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: As from sampled payslips		ampled payslips	
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No M1: Please specify amount/time:			
M2: If yes, what was the calculation method used.	☐ISEAL/Anker Benchmarks ☐Asia Floor Wage ☐Figures provided by Unions ☐Living Wage Foundation UK ☐Fair Wear Wage Ladder ☐Fairtrade Foundation Other – please give details:			
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	 ∑ Yes ☐ No N1: Please give details: As from CBA trade industries 			
O: Are workers paid in a timely manner in line with local law?				
P: Is there evidence that equal rates are being paid for equal work:	 ∑ Yes □ No P1: Please give details: As from job assignments stated on CBA 			ob assignments stated on CBA
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:			



6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

FTI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Working hours are recorded with badge. Working hours are from Monday to Friday office 8.30-13/14-17.30, in the warehouse 7.30-13/14-16.30. Maximum OTs stated by CBA 250h per year, maximum OTs during found 2022 B.S. 32,3h per month, 8h per week, 212h per year, 1h per day. As stated by CBA trade industries OTs are paid 115% regular working hours first 8h per week, others at 120% NC: consider to pay 125% as stated by Smeta Code.

Total 1 part time worker working on 50% of working hours.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Management interview Workers interview Onsite tour



DM10 on updated F24

Personnel files checked 12/2022-1-2/2023 wages B.N. apprentishep level 5 applied € 1428,58 per month, 2h 115%, B.C. level 4th applied total 4,5h 115%, F.M. apprentishep level 4th 3,5h OTs 115% applied during January 2023, T.G. level 5th applied, P.R. level 2nd applied, D.A. level 3rd applied, V.R. applied, R.A.

Any other comments: No additional comments

Non-compliance:				
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Company, in accordance with trade industries national CBA applied - do not pays minimum OT rate premium 125% - applying 115% as minimum for the first 8 OTs hour of the week. Local law and/or ETI requirement: ETI Code states that OTs should be paid 125% regular working hours Recommended corrective action: It's recommended to consider to pay OTs 125% as stated by ETI Code.	Objective evidence observed: (where relevant please add photo numbers) Sampled payslips			
Observation: None				
Observation, Notice				
Description of observation:	Objective evidence observed:			
Local law or ETI requirement:	observed.			
Comments:				
Good Examples observed: None				
Description of Good Example (GE):	Objective Evidence Observed:			



Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: Badge				
B: Is sample size same as in wages section?	 ☐ Yes☐ NoB1: If no, please give details				
C: Are standard/contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details:			
D: Are there any other types of	∑ Yes □ No	D1: If YES, please complete as appropriate:			
contracts/employment agreements used?		□ 0 hrs			
		If "Other", Please define:			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	E1: If yes , please detail hours, %, types of workers affected and frequency Please give details:			
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:				
	Maximum numbe	er of days worked without a day off (in sample):			
	Saturday and Sunday are off as stated by CBA				



Standard/Contracted Hours worked					
G: Were standard working hours over 48	☐ Yes ☒ No	G1: If yes, % of workers & frequency:			
hours per week found?	⊠ NO	NA			
H: Any local waivers/local law or	☐ Yes ⊠ No	H1: If yes, please give details:			
permissions which allow averaging/annualised hours for this site?	M NO	NA			
Overtime Hours worked					
l: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours	: 32,3h per month, 8h per week, 212h per year, 1h per day			
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☐ No				
K: Approximate percentage of total workers on highest overtime hours:	1%				
L: Is overtime voluntary?	☐ Yes ☐ No ☐ Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: As confirmed by workers interviewed			
Overtime Premiums					
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of standard wages: 115% regular working hours first 8h per week, others at 120%			
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 115% regular working hours first 8h per week, others at 120%			
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please	 No Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) Collective Bargaining agreements Other 				



complete the boxes where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
	As stated by CBA trade industries 115% regular working hours first 8h per week, others at 120%		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)		
where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:		
	NA		
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☐ No Q1: If yes, please give details:		
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	Yes No		



7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

No evidence of discrimination found. Organizational chart updated on 28/03/2023. Ownership is male, total 2 male, management is both male and female, mainly female (total 6 women and 2 men). Female roles are in marketing, purchasing (2 women), sustainability, logistics and administration.

Total 1 protected categories in the factory, considering 2 under recruitment as stated by law research ongoing. 1 woman on maternity leave.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Any other comments:		

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: 33 % A2: Female 67%
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	Female roles are in marketing, purchasing (2 women), sustainability, logistics and administration.
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found C1: Please give details:



Professional Development					
A: What type of training and development are available for workers?	On the job, H&S and professional train	nings			
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes □ No				
	If no, please give details:				
	Non–compliance: None				
1. Description of non–compliance: NC against ETI NC against Lacode:	Objective evidence observed: (where relevant please add photo numbers)				
Local law and/or ETI requirement:					
Recommended corrective action:					
	Observation: None				
Description of observation:		Objective evidence observed:			
Local law or ETI requirement:					
Comments:					
Good Examples observed: None					
Description of Good Example (GE):		Objective Evidence Observed:			



8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour—only contracting, sub—contracting, or home—working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed—term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

All workers signed proper workers contract and amendments. Workers are permanent. CBA trade industries is applied. All recruitment contracts are communicated to labour authority as stated by local law by external consultant Studio Pivetta e Ronchiato. Recruitment contracts have contents stated on CBA. No agency workers. No migrant workers are employed. Distribution forms are formalized at the recruitment

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview

Workers interview

Onsite tour

Personnel files checked Employment contracts checked M.K. on 16/03/2023, Unilav communication attached on 17/03/2023, L.L. on 08/03/2023, L.G. apprenitshep until 31/08/2025 since 31/08/2022 Unilav communication attached, training plan and certificates attached tutor M.E.

Any other comments:

No additional comments



Non-compliance: None				
1. Description of non-compliance: NC against ETI NC against etil code:		□ NC against customer	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement:				
Recommended corrective action:				
2. Description of non-compliance: NC against ETI NC against Code:		☐ NC against customer		
Local law and/or ETI requirement:				
Recommended corrective action:				
	Observ	vation: None	Г	
Description of observation:			Objective evidence observed:	
Local law or ETI requirement:				
Comments:				
	C F	lander of the same of the same		
	Good Examp	les observed: None		
Description of Good Example (GE)	:		Objective Evidence Observed:	
Responsible Recruitment				
All Workers				
A: Were all workers presented with terms of employment at the time of recruitment, did they	□ Understood	nditions presented by workers ctual conditions		



understand them and are they same as current conditions?		A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: NA		
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	⊠ N B1: I	Yes No B1: If yes, please describe details and specific category(ies) of workers affected:		
C: If yes, check all that apply:		Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – C1: If other, please give details:		
D: If any checked, give details:	NA			
Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity			as purposely migrated on a temporary basis to	
A: Type of work undertaken by migrant workers:		None		
B: Please give details about recruitment agencies for migrant workers:		B1: Total number of (in country recruitment agencies) used: B2: Total number of (outside of local country) recruitment agencies used:		
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?		Yes No C1: Please describe finding:	C2: Observations:	



D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes No D1: If yes, number and example of roles:

NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	Yes No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other B1 – If other, please give details:
C: If any checked, give details:	

Agency Workers (if applicable

(workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)

A: Number of agencies used (average):

A1: Names if available: NA



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B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No	
D: Is there a legal contract / agreement with all agencies?	☐ Yes ☐ No	
	D1: Please give details:	
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	☐ Yes ☐ No E1: Please give details:	
Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:	
B: If Yes , how many workers supplied by contractors?		
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding:	
D: If Yes , please give evidence for contractor workers being paid per lo	aw:	



8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Production process is subcontracted. Ethical code is communicated to all suppliers and subcontractors on website and on suppliers area translated in English and Chinese language. References to ethical code are included in suppliers and subcontractors contracts. Supply chain is mapped including evidence of audit performed including Smeta, BSCI or Wrap, audit reports are available onsite and listed including corrective actions. Questionnaires are sent to subcontractors regarding social responsibility. Product Framework including sustainability and environmental impact of products last updated regarding on 2022, posted on website and internally communicated.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

If any processes are sub-contracted – please populate below boxes

PRODUCTION PROCESSES	Process 1	Process 2
Different companies		
on different locations		
List of subconctractors		
including social audit		
results regularly		
updated		

Details:
Management interview
Onsite tour
Subcontractors contract form
Supply chain map
Social responsibility questionnaires
Product framework

Non-compli	iance: l	None
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Description of non-compliance: NC against ETI/Additional Eleme NC against customer code:	ents NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI /Additional Ele	ements requirement:	
Recommended corrective action:		
	Observation: None	
Description of observation:		Objective evidence observed:
Local law or ETI/Additional element	s requirement:	observed.
Comments:		
	Good Examples observed: None	
Description of Good Example (GE):		Objective Evidence Observed:
Summary of sub-contracting – if applicable Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	□No	
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If Yes , summarise details:	
C: Number of sub- contractors/agents used:		
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise details:	



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E: What checks are in place to ensure no child labour is being used and work is safe?				
Su	mmary of homeworking Not Applicable p		le	
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If Yes , summarise d	etails:		
B: Number of homeworkers	B1: Male:	B2: Female	»:	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If throu agents:	gh agents, number of
D: Is there a site policy on homeworking?	☐ Yes ☐ No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	☐ Yes ☐ No			
	G1: Please give details	:		
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No			



9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	 ☐ Yes☐ NoA1: Please give details: Website form and email channel
B: If Yes , are workers aware of these channels and have access? Please give details.	Workers are communicated on complaint channels
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Email channel, website form
D: Which of the following groups is there a grievance mechanism in place for?	 ✓ Workers ✓ Communities ✓ Suppliers ✓ Other D1: Please give details: Website form available con company website
E: Are there any open disputes?	☐ Yes ☐ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism) G: Is there a published and transparent discipling and property and acceptance.	✓ Yes☐ NoF1: If no, please give details✓ Yes☐ No
disciplinary procedure?	☐ No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	 ☐ Yes☐ NoH1: If no, please give details



I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	Yes No I1: If yes, please give details As stated companies	d by CBA trade	
Current Systems and Evidence Examined To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.			
Current systems:			
CBA trade companies and internal regulat sharepoint and on workers board. No rece available for workers complaints.			
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):			
Details: Management interview Workers interview Personnel files Onsite tour			
Any other comments: No additional comments			
N	on–compliance: None		
Description of non-compliance: NC against ETI	cal Law NC against customer	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement:			
Recommended corrective action:			
	Observation: None		
Description of observation:		Objective evidence	
Local law or ETI requirement:		observed:	
Comments:			



Good Examples observed: None		
Description of Good Example (GE):		Objective Evidence Observed:



10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Workers have copies of IDs e fiscal code for all workers, recruitment communication Unilav is communicated to labour autorhity by external consultant Studio Pivetta & Ronchiato. No migrant worker in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview Workers interview Onsite tour Personnel files

Any other comments: No additional comments

Non-compliance: None		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI /Additional Elements requirement:		
Recommended corrective action:		
Observation: None		



Description of observation: Local law or ETI/Additional Elements requirement: Comments:	Objective evidence observed:
Good examples observed: None	
Description of Good Example (GE):	Objective Evidence Observed:



10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

No environmental authorization compulsory by law. No wastewater nor air emissions onsite. No dangerous wastes, no chemicals used in the factory process. Environmental policy included in the sustainability report and on Product Framework including sustainability and environmental impact of products.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Management interview Workers interview Onsite tour Sustainability report

Any other comments: No additional comments

Non-compliance: None		
Objective evidence observed: (where relevant please add photo numbers)		



Observation: None		
Description of observation:	Objective evidence observed:	
Local law or ETI/additional elements requirement:		
Comments:		
Good examples observed: None		
Description of Good Example (GE):	Objective Evidence Observed:	



Other findings

Other Findings Outside the Scope of the Code

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

No relevant community benefits



Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

NOTE: The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

Instruction to Audit Company: fill in the relevant clauses from the Customer Supplier Code - where applicable.

protection.	
ETI Code / Additional Elements	Customer's Supplier Code equivalent
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP
 O.A. Guidance for Observations O.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. O.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights O.A.3 Businesses shall identify their stakeholders and salient issues. O.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights. O.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation. O.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. 	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.	



0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code. 0.3 Suppliers are expected to communicate this Code to all employees. 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.	
ETI 1. Forced Labour	ETI 1. Forced Labour
 1.1 There is no forced, bonded or involuntary prison labour. 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice. 	
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities. 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace. 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers. 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.	



3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
 4.1 There shall be no new recruitment of child labour. 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child. 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions. 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards. 	
ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards. 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. 	



be follow who con rec	All overtime shall be voluntary. Overtime shall used responsibly, taking into account all the owing: the extent, frequency and hours worked ndividual workers and the workforce as a ple. It shall not be used to replace regular ployment. Overtime shall always be impensated at a premium rate, which is ommended to be not less than 125% of the ular rate of pay.
not	The total hours worked in any 7 day period shall exceed 60 hours, except where covered by use 6.5 below

- clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where **all** of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

ETI 7. No discrimination is practised

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

ETI 8. Regular employment is provided

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or

ETI 7. No discrimination is practised

ETI 8. Regular employment is provided



provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment. Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.	
8A: Sub-Contracting and Homeworking	8A: Sub-Contracting and Homeworking
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a	
confidential grievance mechanism for all workers	
10. Other Issue areas: 10A: Entitlement to Work and Immigration	
10. Other Issue areas: 10A: Entitlement to Work and	
10. Other Issue areas: 10A: Entitlement to Work and Immigration Additional Elements 10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original	



10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:
Environment Section	Environment Section
B.4. Compliance Requirements 10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards. 10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers. 10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details). 10B4.7 Businesses shall make continuous improvements in their environmental performance. 10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation 10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance. B4. Guidance for Observations 10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor. 10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.	
Business Practices Section	



10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented.



Photo Form







Warehous gatre



Badge



Free time area



Kitchen – emergency post



Evacuation map



Workers board



Fire extinguishers



Maximum load on shelves









Emergency button



Emergency light



Paper and plastic wastes area



Emergency exit – emergency button – fire extinguisher



Warehouse n.2 gate





For more information visit: Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

 $http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5Iw_3d_3d$

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP



MASTER ITALIA SPA



Non riesci a trovare il tuo audit? Ora puoi

visualizzare qui (/dash/api/connect/audits/view). I tuoi audit iniziali completi.

Audit Record

ZAA423211660

N-COMPLIANCES				
SSUE NUMBER: ZAF4	423501762			
T:	Non Compliance			
Tipo Recommended	Non Compliance 24/09/2023	Timescale	180 days	
Completion Date	24/ 05/ 2023	Timescale	roo days	
Verification Method	Desktop	Status	Verified	
Verified on	23/09/2023	NC Verified by Audit Code	ZAA423211660	
Issue Title	Fire risk assessment conducted, but no / inadequate action taken ■			
Description	No evidence formalized of checking limit included in fire safety relation updated on 28/04/2011 for warehouse 1 and for warehouses n.4-5-6.		d for	
Corrective Actions	The company commissioned a professional to evaluate the fire load of all the warehouses, obtaining a technical report with all the calculation coefficients (in att.). Subsequently, these calculation coefficients were associated with the stock of all warehouses, i.e. queries available to the logistics office that must manage the storage of the goods (excel in attachment, as example): - the maximum load for each warehouse has been defined in terms of units (pieces) and packages, both quantity data used for the type of product stored and handled by the warehouse operators; - a data update procedure has been created (attached); - signs have been posted indicating the maximum load capacity at the entrance to the warehouses, so that the warehouse operator is able to promptly assess the loading status (pdf in att.). This is a temporary solution untill teh opening of the new warehouse (in progress but not available).			
			but not available).	
Dispute Details			but not available).	
SSUE NUMBER: ZAF4 Tipo	423501763 Non Compliance	T		
SSUE NUMBER: ZAF4	423501763	Timescale	30 days	
SSUE NUMBER: ZAF4	423501763 Non Compliance	Timescale		
Tipo Recommended Completion Date	423501763 Non Compliance 27/04/2023		30 days	
Tipo Recommended Completion Date Verification Method	423501763 Non Compliance 27/04/2023 Desktop	Status NC Verified by Audit Code	30 days Verified	
Tipo Recommended Completion Date Verification Method Verified on	A23501763 Non Compliance 27/04/2023 Desktop 08/07/2023 Isolated occurrence of locked	Status NC Verified by Audit Code	30 days Verified	
Tipo Recommended Completion Date Verification Method Verified on	Non Compliance 27/04/2023 Desktop 08/07/2023 Isolated occurrence of locked Low number of emergency door The RSPP has developed a emergency doors is respected doors usability has been addused for offices areas, from	Status NC Verified by Audit Code fire exits ■	30 days Verified ZAA423211660 arantee the correct function of ound. In addition, the emergency than example of the file already ency doors have been promply	/iew
Tipo Recommended Completion Date Verification Method Verified on Issue Title Description	Non Compliance 27/04/2023 Desktop 08/07/2023 Isolated occurrence of locked Low number of emergency doc The RSPP has developed a emergency doors is respected doors usability has been addused for offices areas, from deobstructed (at the time of the complex of t	Status NC Verified by Audit Code fire exits ors in the warehouses found obstructed. proper procedure to follow in order to gu d, mostly in the W/H where the higher risk is fed to the new visual surveillance log (we atta May used also in the w/h). All the emerg	30 days Verified ZAA423211660 arantee the correct function of ound. In addition, the emergency than example of the file already ency doors have been promply	fiew
Tipo Recommended Completion Date Verification Method Verified on Issue Title Description Corrective Actions	Non Compliance 27/04/2023 Desktop 08/07/2023 Isolated occurrence of locked Low number of emergency doo The RSPP has developed a emergency doors is respected doors usability has been added used for offices areas, from deobstructed (at the time of to outbounding orders).	Status NC Verified by Audit Code fire exits ors in the warehouses found obstructed. proper procedure to follow in order to gu d, mostly in the W/H where the higher risk is fed to the new visual surveillance log (we atta May used also in the w/h). All the emerg	30 days Verified ZAA423211660 arantee the correct function of ound. In addition, the emergency than example of the file already ency doors have been promply	/iew
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Verification Method	Desktop	Status	Verified	
Verified on	08/07/2023	NC Verified by Audit Code	ZAA423211660	
Issue Title	No / inadequate controls to prevent ex	plosions, where appropriate ≈		
Description	Forklift charge system not installed on	external area.		
Corrective Actions	A longer cable for the charge system is now available and the forklifts can be safely charged outside, see pics. In addition, we have rent an additional forklift in order to have never necessity to charge inside during the night the lifts. See attached contract.			
Dispute Details				
SUE NUMBER: ZAF4	23501765			
Tipo	Non Compliance			
Recommended Completion Date	27/04/2023	Timescale	30 days	
Verification Method	Desktop	Status	Verified	
Verified on	08/07/2023	NC Verified by Audit Code	ZAA423211660	
Issue Title	First aid box available but contents are	missing / contents out of date or o	therwise inadequate 🏲	
Description	First aid box in the warehouse found ex	xpired, expiring form not updated.		
Corrective Actions	All the expired components of the first	aid have been replaced with updated o	ones.	View
Dispute Details				
Tipo Recommended Completion Date	Non Compliance 26/06/2023	Timescale	90 days	
•		Timescale Status	90 days Verified	
Recommended Completion Date	26/06/2023		•	
Recommended Completion Date Verification Method	26/06/2023 Desktop	Status NC Verified by Audit Code	Verified ZAA423211660	
Recommended Completion Date Verification Method Verified on	26/06/2023 Desktop 23/09/2023	Status NC Verified by Audit Code as conducted, including on lighting	Verified ZAA423211660	
Recommended Completion Date Verification Method Verified on	26/06/2023 Desktop 23/09/2023 Inadequate electrical safety inspection	Status NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check.	Verified ZAA423211660	on View
Recommended Completion Date Verification Method Verified on Issue Title Description	26/06/2023 Desktop 23/09/2023 Inadequate electrical safety inspection No evidence of emergency lights and e	Status NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check. The an external company, we attach the	Verified ZAA423211660	on View View
Recommended Completion Date Verification Method Verified on Issue Title Description	26/06/2023 Desktop 23/09/2023 Inadequate electrical safety inspection No evidence of emergency lights and e We have subcontracted the control to (every 6 months)	Status NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check. The an external company, we attach the	Verified ZAA423211660	
Recommended Completion Date Verification Method Verified on Issue Title Description Corrective Actions	26/06/2023 Desktop 23/09/2023 Inadequate electrical safety inspection No evidence of emergency lights and e We have subcontracted the control to (every 6 months)	Status NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check. The an external company, we attach the	Verified ZAA423211660	
Recommended Completion Date Verification Method Verified on Issue Title Description Corrective Actions Dispute Details	26/06/2023 Desktop 23/09/2023 Inadequate electrical safety inspection No evidence of emergency lights and e We have subcontracted the control to (every 6 months) See evidence of the 1st check just made	Status NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check. an external company, we attach the	Verified ZAA423211660 Agreeement for the inspection DATE	
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Recommended Completion Date Verification Method Verified on Issue Title Description Corrective Actions Dispute Details Reject Reason(s)	26/06/2023 Desktop 23/09/2023 Inadequate electrical safety inspection No evidence of emergency lights and e We have subcontracted the control to (every 6 months) See evidence of the 1st check just made REASON Please, kindky share evidences that at least	Status NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check. an external company, we attach the	Verified ZAA423211660 Agreeement for the inspection DATE	View
Recommended Completion Date Verification Method Verified on Issue Title Description Corrective Actions Dispute Details Reject Reason(s)	Desktop 23/09/2023 Inadequate electrical safety inspection No evidence of emergency lights and e We have subcontracted the control to (every 6 months) See evidence of the 1st check just mac REASON Please, kindky share evidences that at le	Status NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check. an external company, we attach the	Verified ZAA423211660 Agreeement for the inspection DATE	View
Recommended Completion Date Verification Method Verified on Issue Title Description Corrective Actions Dispute Details Reject Reason(s) SUE NUMBER: ZAF4 Tipo Recommended	Desktop 23/09/2023 Inadequate electrical safety inspection No evidence of emergency lights and e We have subcontracted the control to (every 6 months) See evidence of the 1st check just mac REASON Please, kindky share evidences that at le	NC Verified by Audit Code as conducted, including on lighting emergency buttons regular check. an external company, we attach the	Verified ZAA423211660 A Agreeement for the inspection DATE 02/	View
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PPEs are used, distribution not formalized on proper forms.

Description

Corrective Actions	The proper signed forms for PPE have been collected.	View			
Dispute Details					
SSUE NUMBER: ZAF4	23501768				
Tipo	Non Compliance				
Recommended Completion Date	27/05/2023 Timescale 60 days				
Verification Method	Desktop Status Progress Mad	e			
Issue Title	Overtime premium is between +10% and 25% and this is not contrary to local law				
Description	Company, in accordance to national CBA applied - do not pays minimum OT rate premium 125% - applying 115% as minimum for the first 8 OTs hour of the week.				
Corrective Actions	Company, in accordance to national CBA applies 115% as minimum for the first 8 OTs hour of the week. The week strategy of the company is to reduce OTs hours first. For this reason this point has been added to all departments managers' KPI to monitor, reduce or catch any lack of employees force that should be promply taken into account. For future, the company will consider Sedex requirement.				
Dispute Details					
Reject Reason(s)	REASON	DATE			
	You should share this finding with your clients requesting SMETA audit. They have to reply you cepting or not the applied surcharge for OT Hours.	ac 08/07/2023 12:00AM			
	ospanig of not the approach and a control of the co				
	Add Corrective Action Invia all'auditor				
BSERVATIONS					
BSERVATIONS					
BSERVATIONS OOD EXAMPLES SSUE NUMBER: ZAF4	Add Corrective Action Invia all'auditor				
OOD EXAMPLES	Add Corrective Action Invia all'auditor				
OOD EXAMPLES SSUE NUMBER: ZAF4	Add Corrective Action Invia all'auditor 23501769	it is not a legal requirement			

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